

# Press Release



FOR IMMEDIATE RELEASE

## Marina Bay Sands gears up to offer 700 jobs

*Integrated resort ramps up recruitment for multiple roles in biggest job fair this year*



*Marina Bay Sands is set to fill positions across the integrated resort's guest-facing and back-end roles, including Front Office and F&B.*

**Singapore** (22 February 2019) – Marina Bay Sands is kicking off the new year with its biggest job fair so far, with 700 positions across the property as it continues to grow its 10,000-strong workforce.

From bartenders to sous chefs, security guards to butlers and slot attendants, the property is on the lookout for passionate and self-driven individuals with a hunger to excel in a variety of guest-facing and back-end roles.

As an inclusive employer, the integrated resort is also committed to hiring special groups keen to join or return to the workforce – e.g. home-makers, senior workers, retrenched personnel, students and people with disabilities.

For instance, it will be rolling out a scheme that addresses the needs of a dynamic workforce this year. Under this programme, Marina Bay Sands will offer flexible work arrangements to Singaporean job-seekers. Employees can work a minimum of 12 hours a week, up to 22 hours

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a week. This means staff can choose to work for six hours twice a week, or four hours for three days. The usual benefits, such as medical coverage, uniform laundry service and free duty meals on property, apply to them.

“We think dynamic work arrangements make a lot of business sense, especially in an industry as scalable as ours. It allows us to tap into groups who are looking for jobs but unable to commit to the full 8 hours every day. We’re talking about retirees who have years of experience behind them, the home-makers whose kids are still schooling, and the young millennials who want time to explore other areas of their lives,” said Chan Yit Foon, Senior Vice President, Human Resources, Marina Bay Sands.

The integrated resort, which is seeking to have a workforce of 11,000 Team Members by the end of this year, saw its historical lowest attrition rate of 12 per cent in 2018<sup>1</sup>. This is against the industry benchmark of a 29.4 per cent in the same period, based on publicly available figures<sup>2</sup>. More than half of Marina Bay Sands’ workforce has also been with the 9-year-old company for over five years.



As a way to multi-skill its workforce and to build a strong pipeline of hospitality talent, Marina Bay Sands has also recently launched its **Cross-Deployment Scheme**, starting with its hotel operations arm.

This programme allows staff to spend time in different job functions in the Hotel, training and learning new skills in Front Office, F&B, Guest Services, Valet and Housekeeping. Staff on this programme will also enjoy a minimum of S\$300 allowance with every successful rotation. By the end of the programme, the hotel executives would have gained skills to become specialists across five different departments.

<sup>1</sup> *The first nine months of 2018. The entire year’s attrition rate is 13.7 per cent.*

<sup>2</sup> [MOM Labour Market Report](#) Q1-Q3 2018 for the Accommodation and Food Services Industry.

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“A successful hotelier is a master of all trades. He can be a butler to our VIP guests, control the movement of vehicular traffic, while ensuring our hotel rooms are quickly turned over in time for check in. These skill sets are even more acutely needed in a hotel as dynamic and fast-moving as Marina Bay Sands. The Cross-Deployment Scheme allows us to identify talents and immerse them deeply in a variety of functions, in a fast-track and rewarding manner,” said Mr Pek Chin Siong, Vice President, Hotel Operations, Marina Bay Sands.

This programme is in addition to other innovative schemes launched by the integrated resort – such as a two-day learning leave for staff to enrol in SkillsFuture courses related to language and communication, service excellence and information technology. Launched in January 2018, the paid learning leave is in line with the IR’s focus in training and developing. Over the last six years, Marina Bay Sands has invested over S\$16.2 million on training. This is equivalent to over 3.75 million hours of training across over 150 courses, ranging from e-learning to certification programmes.

Marina Bay Sands’ upcoming job fair is taking place from 24 to 25 February, Sunday and Monday, at Sands Expo and Convention Centre, Level 4, Roselle Simpor Ballroom (4601A – 4606 and 4700) from 10am to 6pm. For more information, visit the Facebook event page at <http://po.st/MBSCareerFair-Feb2019>. Job-seekers can also apply for jobs online at [marinabaysands.com/careers.html](http://marinabaysands.com/careers.html)

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#### **About Marina Bay Sands Pte Ltd**

Marina Bay Sands is the leading business, leisure and entertainment destination in Asia. It features large and flexible convention and exhibition facilities, 2,560 hotel rooms and suites, the rooftop Sands SkyPark, the best shopping mall in Asia, world-class celebrity chef restaurants, a theatre and an outdoor event plaza. Completing the line-up of attractions is ArtScience Museum at Marina Bay Sands which plays host to permanent and marquee exhibitions. For more information, please visit [www.marinabaysands.com](http://www.marinabaysands.com)

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